

INTERPRETIVE NATURALIST – SEASONAL WINTER 2017: AQUARIUM OF THE BAY

bay.org, an equal opportunity, nonprofit employer is seeking energetic and reliable applicants for multiple Interpretive Naturalist (IN) positions at Aquarium of the Bay for Fall 2017. **bay.org** is an umbrella 501(c)(3) nonprofit organization encompassing five divisions—Aquarium of the Bay, The Bay Institute, EcoCenter at Heron’s Head Park, Bay Model Alliance and Sea Lion Center. All divisions are continuing to carry out our shared mission: **To protect, restore and inspire conservation of San Francisco Bay and its watershed, from the Sierra to the sea.**

Interpretive Naturalists are some of our main public liaisons as they welcome, orient, and engage with guests from all around the world. Through delivering general information -- answering questions and holding casual conversations -- and leading presentations for groups of 25+ guests, INs encourage guests to take action to help protect the Bay. By way of conservation education, INs educate guests about critical issues related to the Bay’s health such as sustainable seafood, marine debris & plastics, marine protected areas, climate change, and freshwater flows. This position reports to the Education Manager of Public Programs and Guest Experience.

Primary Duties and Responsibilities include:

- Inspire guests with an appreciation for San Francisco Bay and its watershed – including all flora and fauna that call it home and relevant conservation issues;
- Interact with guests through informal interpretive conversations, and while delivering scheduled presentations lasting 15 minutes long;
- Guarantee a positive guest experience through answering questions, providing directions, ensuring safety in exhibit areas, and keeping exhibit areas clean and organized;
- Assist with special events, such as facility rentals and themed programs for guests;
- Attend all Education department meetings/trainings that are applicable to the position; and
- Follow Aquarium policies regarding attendance, uniform, drugs and alcohol, and other policies in the employee handbook and department specific manuals.

Qualifications:

- Excellent communication and customer service skills, including speaking in front of groups;
- Energetic personality and interest in working with the general public, families and children;
- Flexible and commitment to working as a team player;
- Able to stand for several hours at a time, walk up and down stairs, and lift up to 50 lbs;
- Minimum availability of 3 days per week – one of which is a weekend day (Saturday or Sunday);
- Preference for candidates who have a basic understanding of biology, ecology or conservation;
- Proficiency in a foreign language (preferred); and
- Previous experience working in a museum setting or informal education a plus!

Position Specifics:

- This is a seasonal position. Applicants must be available to start between the dates of November 1-December 31, 2017.
- This is a part time position. Interpretive Naturalists are scheduled for 2-4 shifts per week based on availability, in total for no more than 29 hours per week. Flexible hours are available, including evenings; and
- Pay rate starts at \$14.25/hour. All training time is paid.

To Apply:

To be considered for this position, please send a cover letter and resume to Laura Gill at laurag@bay.org